



Benhaven

187 Half Mile Road North Haven, CT 06473

Tel: 203-234-8454

Fax: 203-234-8689

**BENHAVEN CHILDREN’S BEHAVIORAL SERVICES
ABA SCHEDULE AGREEMENT**

Dear Parent/Guardian,

Benhaven prides itself on providing quality ABA services, delivered by knowledgeable and trained staff. Our Board Certified Behavior Analysts are dedicated to creating behavior interventions that will result in improved behavioral outcomes for your children and an increased quality of life for your family.

Research in areas of efficacy of ABA services suggests that consistent delivery of well-designed intervention provides the best quality outcomes. With this in mind, Benhaven CBS requires that families only cancel or shorten session times for emergency reasons. Further, it is necessary that the behavior plans and recommendations regarding behavioral strategies be followed.

Should services need to be changed/cancelled, the case supervisor, behavior technician, or family will do their best to give 24-hours notice of such changes. All involved should be contacted by phone, email or text. Efforts will be made to reschedule at alternate times.

Family cancellation for reasons other than emergencies or illness may result in referral to a new provider. Interference with implementation of the behavior plan following attempts to remedy such issues may also be reason for referral to a new provider.

Families are asked to provide a clean and uncluttered work area in the home. Pet’s should be contained away from the therapeutic setting. If the family is having difficulty procuring cleaning spray to sanitize the work area, Benhaven will be happy to provide these materials.

If you have any questions regarding this document feel free to contact me or speak to your supervising BCBA. It is a privilege and a pleasure to be working with your family.

Best,

Arlene Dworkin Kaye, M.S, CCC-SLP, BCBA, LBA
Director of Children’s Behavioral Services
Benhaven, Inc.

Parent/Guardian Signature: _____ Date: _____

Child’s Name: _____



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